

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

ANNUAL REPORT ON GOALS AND OBJECTIVES

For the Period July 1, 2004 to June 30, 2005

Submitted to
The Twenty-Third State Legislature
In Response to Act 100, SLH 1999, Part II

**STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

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January 2006

**Submitted to the Twenty-Third State Legislature
(As required by Act 100, SLH 1999, Part II)**

The goal of the Department of Accounting and General Services (DAGS) is to strive for quality and consistency in the delivery of essential support services to other state departments and agencies. The department's activities reflect a continuing commitment towards cost efficiency, productivity, relevancy and timeliness of services.

Individual program goals, objectives, policies and action plans follow in this annual report for the twenty-five programs comprising DAGS. Every program except the Wireless Enhanced 911 Board (AGS 891) has also identified performance measurements in the following key areas: customer satisfaction, program standard and cost effectiveness. In addition, all programs have included their past year accomplishments. The 25 DAGS programs are as follows:

Government-Wide Support

AGS 101	Accounting System Development and Maintenance
AGS 102	Expenditure Examination
AGS 103	Recording and Reporting
AGS 104	Internal Post Audit
AGS 111	Records Management
AGS 131	Information Processing Services
AGS 203	Risk Management
AGS 211	Land Survey
AGS 221	Construction
AGS 223	Office Leasing
AGS 231	Custodial Services
AGS 232	Grounds Maintenance
AGS 233	Building Repairs and Alterations
AGS 240	State Procurement
AGS 244	Surplus Property Management
AGS 251	Motor Pool
AGS 252	Parking Control
AGS 871	Campaign Spending Commission
AGS 879	Office of Elections
AGS 891	Wireless Enhanced 911 Board

AGS 901 General Administrative Services

Formal Education

AGS 807 Physical Plant Operations and Maintenance

Culture and Recreation

AGS 818 Ethnic Group Presentation

AGS 881 Performing and Visual Arts Events

AGS 889 Spectator Events and Shows-Aloha Stadium

In support of a continuing improvement effort, the Comptroller as head of the department welcomes any questions or comments regarding any of the DAGS program's goals and objectives.